Contract अनुबंध								
Efficient + Transparent - Inclusive				- Contract No अनुबंध क्रमांक: GEMC-511687786925295 Contract Generated Date अनुबंध तिथि: 20-Mar-2023 Bid/RA/PBP No. बोली/आरए/पीबीपी संख्या: <u>GEM/2023/B/3201828</u>				
Organisatio	on Details संगठन विवरण			Buyer Details खरीव	ार विवरण			
Type प्ररूप : State Government Ministry मंत्रालय : - Department विभाग : Panchayats and Rural Housing Department Gujara Organisation Name संगठन का नाम : N/A Office Zone कार्यालय क्षेत्र: SURENDRANAGAR			epartment Gujarat	Designation  पद : CDHO Contact No.   संपर्क नंबर : 02750-285383- Email ID   ईमेल आईडी : cdho-srn@gujarat.gov.in GSTIN   जीएसटीआईएन : - Address   पता : DISTRICT PANCHAYAT SURENDRANAGAR, SURENDRA NAGAR, GUJARAT-363001, India				
Financial A	pproval Detail वित्तीय स्वीकृति विव	זווכו		Paving Authority D	etails भुगतान प्राधिकरण वि	ततरण		
IFD Concurren Designation of प्रशासनिक अनुमोद	ice आईएफडी सहमति : f Administrative Approval  न का पदनाम: f Financial Approval	1401	No CDHO RCHO	Paying Authority L Role: Payment Mode  भुगतान का तरीका: Designation पद : Email ID ईमेल आईडी : GSTIN जीएसटीआईएन : Address पता:	PAO Offline ACCOUNT OFFICER pao55.prhdg.gj@gembuye 24AHMD05307B1D9 1ST FLOOR, DRDA BUILDIN COLLECTOR OFFICE COMP Surendra Nagar, GUJARAT-	r.in IG, GRAM VIKAS BH OUND SURENDRAM		
Consignee	Details परेषिती विवरण		I					
S.No क्र.सं.	Consignee Name & Address।परे	बेती नाम & पता		Service	Description सेवा विवरण			
1	Contact संपर्क : 02750-285383- Email ID ईमेल आईंडी : cdho-srn@gujarat.gov.in GSTIN जीएसटीआईएन : - Address पत्ता : DISTRICT PANCHAYAT SURENDRANAGAR, SURENDRA NAGAR, GUJARAT-363001, India			g Services - Printing with Material; Book/Booklet; Offset				
Contact No.   संपर्क नंबर : 09904853800   Email ID   ईमेल आईडी : ektaoffset2015   Address   पता : NNEAR BHAGV   MSME verified   एमएसएमई सत्यापित : Yes   MSME Registration number   एमएसएमई पंजीकरण संख्या : UDYAM-GJ-12-C   MSE Social Category   एमएसई सामाजिक श्रेणी : General   MSE Gender   एमएसई तिंग श्रेणी : Male   GSTIN   जीएसटीआईएन: 24AABCE6429F		PRIVATE LIMITED 5@gmail.com WATI FURNITURE,NADIAD PIPLATA ROAD,,NADIAD, AT-387355, - 0003528						
MSME verified MSME Registra MSE Social Cat MSE Gender। ए GSTIN।जीएसटी	ation number एमएसएमई पंजीकरण संख्या : tegory एमएसई सामाजिक श्रेणी : ग्मएसई लिंग श्रेणी : आईएन:	Yes UDYAM-GJ-12-0 General Male 24AABCE6429F	0003528 22ZA		न पेश किया जाएगा - Buy	/er		
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MSME verified MSME Registra MSE Social Cat MSE Gender।प GSTIN।जीएसटीए *GST / Tax	ation number एमएसएमई पंजीकरण संख्या : tegory एमएसई सामाजिक श्रेणी : रमएसई लिंग श्रेणी : आईएन: x invoice to be raised in th Date (latest by) सेवा प्रारंभ दिनांक (न	Yes UDYAM-GJ-12- General Male 24AABCE6429F ne name of वीनतम) : 27-Ma	0003528 22ZA  जिसके नाम के पक्ष Service Detail ar-2023	क्ष में GST/TAX इनवॉइर	Service End Date		26-Apr-2023	
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Inserts	Not Required						
Type of Printing	Printing with Material						
Standards of Paper	Conformity to Indian Standard IS 1848						
Zipcode	NA						
Language	Gujarati						
Number of languages of printing	Single						
Category of Printing	Book/Booklet						
Binding	21011						
Number of pages per Item	8						
Total Amount (Formula)  (Number of Copies*Price per page*) Total Value without Addons  ऐडऑन के बिना कुल मूल्य (INR)	75639.6						
Add On Description	विवरण जोड़ें						
Binding (Per Unit Price)	0.009						
Addon Value एडऑन मूल्य ( Addon Price*Number of Copies )	189.1						
Total Addon Value कुल एडऑन मूल्य (INR)	189.1						
Total Value Including Addons ऐडऑन सहित कुल मूल्य (INR)	75828.7						
Amount of Contract अनुबंध की राशि							
Total Contract Value Including All Duties and Taxes सभी शुल्क और करों	75828.7						

SLA Details|एसएलए विवरण

# Special Terms and Conditions for Paper-Based Printing Service

### **1** Agreement Overview

This Agreement represents a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Printing Service provider. The purpose of this Agreement is to facilitate the implementation of Paper-Based Printing Services for the use of the Buyer or any other designated person/ representative of the Buyer. This Agreement outlines the Scope of Work, Buyer's Obligations, Special Terms and Conditions related to service delivery, and payment of services for mutual understanding of the Stakeholders. The Agreement remains valid till completion of Scope of Services or end of contractual duration (whichever is earlier) unless either superseded by a revised Agreement mutually endorsed by the Stakeholders or terminated by either of the parties thereof.

The Services contracts placed through GeM shall be governed by the following set of Terms and Conditions:

- 1. General terms and conditions for Services.
- 2. Service Specific STC of the Services contracts shall include the Service Level Agreement (SLA) for the Service.
- 3. BID / Reverse Auction specific ATC.

The above terms and conditions are in reverse order of precedence i.e., ATC supersedes Service specific STC which supersede GTC, whenever there are any conflicting provisions. The above set of terms and conditions along with the Scope of Work and Service Level Agreement as enumerated in the document shall be construed to be part of the Agreement between Buyer and Service Provider.

#### 2 Objectives and Goals

The objective of this Agreement is to ensure that all the commitments and obligations are in place to ensure consistent delivery of services to Buyer by Service Provider. The goals of this Agreement are to:

- 1. Provide clear reference to service ownership, accountability, roles, and responsibilities of both parties;
- 2. Present a clear, concise, and measurable description of services offered to the Buyer;
- 3. Establish terms and conditions for all the involved stakeholders, it also includes the actions to be taken in case of failure to comply with the conditions specified.
- 4. To ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons.

The Agreement will act as a reference document that both the parties have understood the above-mentioned terms and conditions and have agreed to comply by the same. The Agreement can also be revised/ modified on mutual consent of the stakeholders.

## 3 Parties to the Agreement

The main stakeholders associated with this agreement are below-

- 1. Buyer: The buyer is responsible to provide clear instructions, approvals, and timely payments for the services availed
- 2. Service Provider: The service provider is responsible to provide all the required services in a timely manner. The service provider may also include the seller, any authorized agents, assignees, successors, and nominees as described in the Agreement

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses service level/ penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders have read and understood the same before signing the document.

## 4 Scope of Services

Paper-based Printing Service shall be provided end-to-end by the Service Provider along-with cost-effective solutions and services to print a wide variety of books, booklets, brochures, forms, envelopes, cards, note cards, flyers, posters, letterheads, forms, business cards, Diary, Planner, Desk Calendar, Wall Calendar, Poster Calendar, Bill Books and any other paper-based printing demand along with a complete customizing package.

The scope of the service requires the Vendor to provide Paper-based Printing Services to the Buyer as per the specifications stipulated by the Buyer.

#### 4.1 Service Details and Standards

- 1. All the printed orders should be of the desired quantity. Any shortfall in numbers will attract a penalty.
- 2. The order should be aligned to the specifications chosen by the buyer. The quality of the material should not deviate from what is chosen by the buyer